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| **PayDollar Malaysia Payment Service Application Form** | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | eCommerce  Retail | | | | |
| **Section A - Company Information** | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Merchant Registered Name | | | | | |  | | | | | | | | | | | | | | | | | | | | | |
| Registered Business Address | | | | | |  | | | | | | | | | | | | | | | | | | | | | |
| Mailing Address | | | | | |  | | | | | | | | | | | | | | | | | | | | | |
| Retail Address | | | | | |  | | | | | | | | | | | | | | | | | | | | | |
| Business Registration No. | | | | | |  | | | | | | | Business Commencement Date (dd/mm/yyyy) | | | | | | | | | | | |  | | |
| No. of Employees | | |  | | | | | | | | Paid Up Capital | | | | MYR | | |  | | | | | | | | | |
| Non-profit Org. | | | Yes  No | | | | | | | | Country of Incorporation | | | | | | | Malaysia  Others: | | | | | | | | | |
| Ownership Type | | | Sole Proprietor  Partnership  Sdn Bhd  Others: | | | | | | | | | | | | | | | | | | | | | | | | |
| Project Contact | | |  | | | | | | | | Position | |  | | | | | | | | | Mobile | | |  | | |
| Office No. | | |  | | | | | | | | Email | |  | | | | | | | | | Fax | | |  | | |
| Director Full Name | | | Surname | | | |  | | | | | Given Name | | | |  | | | | | | Nationality | | |  | | |
| Director MY Identity Card No. | | | | | | |  | | | | | | Director Passport No. (If Applicable) | | | | | | | | | | | |  | | |
| **Section B - Contact Information** | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Website | | |  | | | | | | | | | | Target Launch Date (dd/mm/yyyy) | | | | | | | | | | | |  | | |
|  | | | Contact | | | | | | | | | | Email | | | | | | | | | | | | Tel. | | |
| Operations (1) | | |  | | | | | | | | | |  | | | | | | | | | | | |  | | |
| Operations (2) | | |  | | | | | | | | | |  | | | | | | | | | | | |  | | |
| Technical (1) | | |  | | | | | | | | | |  | | | | | | | | | | | |  | | |
| Technical (2) | | |  | | | | | | | | | |  | | | | | | | | | | | |  | | |
| Financial | | |  | | | | | | | | | |  | | | | | | | | | | | |  | | |
| **Section C - Business Information** | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Business Nature | | |  | | | | | | | | | | | | | | Target Customer | | | | |  | | | | | |
| Products and Services | | |  | | | | | | | | | | | | | | | | | | | | | | | | |
| Current Online Payment Provider / Bank | | | | | | | | | |  | | | | | | | | | | | | | | | | | |
| Past Online Payment Provider / Bank | | | | | | | | | |  | | | | | | | | | | | | | | | | | |
| Annual Sales Volume for Past 2 Years: | | | | | | | | | | Last Year | | | | | | | | | Year Before Last Year | | | | | | | | |
| MYR | | | | | | | | | |  | | | | | | | | |  | | | | | | | | |
| Initial Source of Wealth | | | | Active Wealth / Investments | | | | | | | | | | | | | Income – Business | | | | | | | | | | |
|  | | | | Business Ownership | | | | | | | | | | | | | Income – Salary | | | | | | | | | | |
|  | | | | Development / Investments | | | | | | | | | | | | | Other (please specify) | | | | | | | | | | |
| Ongoing Source of Funds | | | |  | | | | | | | | | | | | | | | | | | | | | | | |
| Country(ies) / Region(s) in which the initial source of wealth was attained | | | | | | | | | | | | | | | | | |  | | | | | | | | | |
| Country(ies) / Region(s) in which the ongoing source of wealth was attained | | | | | | | | | | | | | | | | | |  | | | | | | | | | |
| **Section D - Online Business** | | | | | | | | | | | | | **If for retail business, no need to fill in this section** | | | | | | | | | | | | | | |
| Courier / Delivery Provider | | | | | | | |  | | | | | | | | | | | | | | | | | | | |
| Customer Service Hotline | | | | | | | |  | | | | | | | | | Fulfillment Cycle Time | | | | | |  | | | | Days |
| Any Returns and Refunds Policy | | | | | | | | Yes  No | | | | | | | | | Receipt | | Yes  No | | | | | | | | |
| Average Transaction Amount | | | | | | | | MYR | |  | | | | | | | | USD |  | | | | | | | | |
| Minimum Transaction Amount | | | | | | | | MYR | |  | | | | | | | | USD |  | | | | | | | | |
| Maximum Transaction Amount | | | | | | | | MYR | |  | | | | | | | | USD |  | | | | | | | | |
| Forecast Monthly Sales | | | | | | | | After 3 Months | | | | | | | | | | After 6 Months | | | | | | | After 1 Year | | |
| - No. of Transaction | | | | | | | |  | | | | | | | | | |  | | | | | | |  | | |
| - Sales Volume | | | | MYR | | | |  | | | | | | | | | |  | | | | | | |  | | |
| **Section E – eCommerce Service Plan** | | | | | | | | | | | | **If for retail business, no need to fill in this section** | | | | | | | | | | | | | | |
| **PayDollar eCommerce Service Plan** | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Premier Plan | | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | Visa and Mastercard  American Express  JCB  China UnionPay | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | FPX  Atome  hoolah | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | PayPal (Please specify: PayPal Account Email:       Currency:       ) | | | | | | | | | | | | | | | | | | | | | | | | | |
| Standard Plan | | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | Scan & Pay from MAE by Maybank2u  FPX | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | Alipay  Boost™  GrabPay  Touch’n Go  Samsung Pay | | | | | | | | | | | | | | | | | | | | | | | | | |
|  | Grab PayLater (Postpaid)  Grab PayLater (Instalment) | | | | | | | | | | | | | | | | | | | | | | | | | |
| Currency | MYR | | | AUD | | | | | DONG | | | | HKD | | | | JPY | | | MOP | | | RMB | | SGD | |
|  | THB | | | TWD | | | | | USD | | | | Others | | | | | | | | | | | | | |
| **Value Added Payment Solutions** | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AppPay | | | | | | | | Batch Payment | | | | | | | | | | | Direct Payment Link with e-Invoice | | | | | | | |
| e-Voucher | | | | | | | | Member Payment / Tokenization Service | | | | | | | | | | | Online Card Promotion Service | | | | | | | |
| Customized Payment Page | | | | | | | | Instalment Payment Plan | | | | | | | | | | | Schedule / Recurring Payment | | | | | | | |
| **Type of Shopping Cart** | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Checkfront  Drupal  Magento  OpenCart  Shopify  WooCommerce | | | | | | | | | | | | | | | | | | | | | | | | | | |

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| **Section F - Retail Service Plans** | **For eCommerce – No need to fill in this section** | | | | | | | | | | | | |
| **PayDollar Retail Service Plans** | | | | | | | | | | | | | |
| Service Plan | | Visa and Mastercard | | | | | | | | | | | |
|  | | Boost™ | | | | | | | | | | | |
|  | | GrabPay | | | | | | | | | | | |
|  | | Others | | | | | | | | | | | |
| Currency | | MYR | | | | | | | | | | | |
| No. of Smart POS devices required? | |  | | | | | | | | | | | |
| **Merchant Profile** | | | | | | | | | | | | | |
| How many days will it take for products to reach customers upon payment? | | | | 0 Days | |  | | | | | % | | |
| 7 Days | |  | | | | | % | | |
| 8-14 Days | |  | | | | | % | | |
| 15-30 Days | |  | | | | | % | | |
| **＞** 30 Days | |  | | | | | % | | |
| Are your customers required to leave deposit? | | | Yes  No | | | | | | | | | | |
|  | | | If yes, what % of transaction required to leave deposit? | | | |  | | | | | % | |
| Do any of your transactions involve automatic renewals or recurring transactions? | | | | | Yes  No  N/A | | | | | | | | |
| Any refund policy? | | | Yes  No  N/A | | | | | | | | | | |
|  | | | If yes, how long will it take to refund to the customer? | | | |  | | Days | | | | |
| Currently accept credit cards? | | | Yes  No | | | | | | | | | | |
|  | | | If yes, please provide | | | | | | | | | | |
|  | | | The name of Processor | |  | | | | | | | | |
|  | | | The merchant no. of the Processor | |  | | | | | | | | |
| **Merchant Business Declaration** | | | | | | | | | | | | | |
| **Part I: Merchant Business Nature** | | | | | | | | | **Agree** | | **Disagree** | | |
| 1. Whenever there is any change in the business nature or goods and services sold, which is different from the information as stated on this PayDollar Payment Service Application Form, I will notify AsiaPay of the change at the earliest. | | | | | | | | |  | |  | | |
| 1. **Do not** participate in any of the restricted services i.e. products or services that constitute, relate to or are ancillary to, in whole or in part of: | | | | | | | | |  | | | | |
| * 1. Pornographic or illicit material or activities of any type; | | | | | | | | |  | |  | | |
| * 1. Escort services; | | | | | | | | |  | |  | | |
| * 1. Gambling operations, including “virtual casinos”; | | | | | | | | |  | |  | | |
| * 1. Engaging in “receipt of payment in advance” operation module (e.g. pre-paid vouchers; beauty coupons; ticketing) – \**Subject to bank’s approval\**; | | | | | | | | |  | |  | | |
| * 1. Pyramid selling or multi-levels commission earning structure; | | | | | | | | |  | |  | | |
| * 1. Goods, products, services or distributions prohibited by any applicable law or under the rules; regulations or directives of any Card Association; | | | | | | | | |  | |  | | |
| * 1. Fake or counterfeit product; | | | | | | | | |  | |  | | |
| * 1. Infringe of any intellectual property rights (e.g. copyright; trademark; design; symbol); | | | | | | | | |  | |  | | |
| * 1. Illegal sale of prescription drugs; | | | | | | | | |  | |  | | |
| * 1. Illegal sale of tobacco products; | | | | | | | | |  | |  | | |
| * 1. Sale of modification chips, government forms, & fake IDs; | | | | | | | | |  | |  | | |
| * 1. Sale of K2 (spice), salvia, & other synthetic stimulants (ex: bath salts). | | | | | | | | |  | |  | | |
| 1. In regards to any “group-buying” applications, only physical products are allowed while cash coupons are subject to bank's approval. | | | | | | | | |  | |  | | |
| **Part II: Merchant Website / Retail Address** | | | | | | | | | **Agree** | | **Disagree** | | |
| Whenever there is any change in the merchant website url or retail address, which is different from the registered url or retail address as stated on this PayDollar Payment Service Application Form, I will notify AsiaPay of the change at the earliest. | | | | | | | | |  | |  | | |
| The PayDollar account and payment service Include the EFT-POS Terminal (if applicable) is strictly fined to the company use & do not share them with any third party for any payment processing. | | | | | | | | |  | |  | | |

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| Please return us the application form with the following documents by fax at **+603 2181 4168** or email at **sales@asiapay.com.my** |
| 1. Copy of the MYID / passport and address proof (latest 3 months) of the applicant; 2. Copy of the business registration; 3. Copy of the certificate of incorporation (for Sdn Bhd); 4. Copy of the corporate account bank statement (either 1 within 3 months); 5. For Sdn Bhd with more than 2 directors, minimum 2 director's MYID or passport and address proof is needed (latest 3 months). For shareholders with above 25% shares, the above documents are needed as well. |
| **Website Content Checklist** |
| 1. Accessible webpage url and shopping cart (No redirection of website); 2. Company information, product / service description with transaction currency, Payment options; 3. Terms & Conditions, Refund Policy, Delivery Policy, Data Privacy Policy (e.g. cookies); 4. Contact information (e.g. company address, service hotline, email) ; 5. Security capabilities (e.g. SSL Certificate) ; 6. Valid ownership of the domain, updated domain name registration (e.g. Whois); 7. Export restrictions (if applicable); 8. Alexa site traffic review (if applicable) / website comments. |
| **Part III: Declaration by Applicant** |

In the event that if you are suspected and / or discovered to have violated the above conditions, an immediate action shall be taken by AsiaPay as follows:

1. AsiaPay (M) Sdn Bhd reserves the rights to:

* Suspend or terminate your merchant account service at any time without further prior notice;  
  Withhold any payment settlement for setting-off any potential fines and penalty imposed by Card Associations.

1. Subject to the violation due to Compliance concern for breach of the above clause(s) committed by your company,

* AsiaPay shall make you liable and or responsible for any fines and penalties imposed from Card Associations but it is subject to their charges scheme with at least a minimum amount of USD50,000;
* Your company name and name of all directors shall also be sent to the global “Watch-out list” for monitoring by Card Associations.

I hereby confirm that the information provided in this PayDollar Payment Service Application Form is complete and accurate in all respects. I further hereby undertake and covenant with AsiaPay to notify you in writing forthwith of any material(s) change to that information. You are authorized to conduct a cross check to verify the information accuracy from time to time. All actions taken by AsiaPay in accordance with such laws, rules, regulations, directions, customs, and usages are under Malaysian Law & Jurisdiction & shall also be lastly binding on us. I hereby give consent and authorize to disclose above information to any related banks, financial institutions and related companies.

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|  | By checking this box, I, the undersigned hereby consent AsiaPay (M) Sdn Bhd (Business Registration No. 888773-K) to conduct credit and background search from business reporting agencies in respect to my company application for AsiaPay payment gateway services. |

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| **Personal Information Collection Statement**  We are committed to protect your personal data (the “Data”). This Personal Information Collection Statement is to notify you of certain matter on or before collecting Data from you in compliance with the Personal Data Protection Act of Malaysia. We limit the collection and use of the Data to the specific information we need to administer our business and provide highest quality services to you.  We may use the Data for one or more of the following purposes:   1. For application, creation, operation and administration of accounts and records for merchants; 2. For statistics, communication, marketing, promotional, customer relationship management, public relations and / or direct marketing purposes; 3. For identification and verification purposes; | |
|  | By checking this box, I do not wish AsiaPay to use my personal data in direct marketing |

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| --- | --- | --- | --- | --- |
| Applicant Signature & Company Stamp | |  |  | |
| Name |  | |  | |
| Designation |  | | Date (dd/mm/yyyy) |  |

Application is subject to the approval by the banks and AsiaPay (M) Sdn Bhd