

PayDollar Malaysia Payment Service Application Form



eCommerce Retail

Section A - Company Information

Merchant Registered Name			
Registered Business Address			
Mailing Address			
Retail Address			
Business Registration No.		Business Commencement Date (dd/mm/yyyy)	
No. of Employees		Paid Up Capital MYR	
Non-profit Org.	<input type="checkbox"/> Yes <input type="checkbox"/> No	Country of Incorporation	<input type="checkbox"/> Malaysia <input type="checkbox"/> Others: _____
Ownership Type	<input type="checkbox"/> Sole Proprietor <input type="checkbox"/> Partnership <input type="checkbox"/> Sdn Bhd <input type="checkbox"/> Others: _____		
Project Contact		Position	Mobile
Office No.		Email	Fax
Director Full Name	Surname	Given Name	Nationality
Director MY Identity Card No.			Director Passport No. (If Applicable)

Section B - Contact Information

Website		Target Launch Date (dd/mm/yyyy)	
	Contact	Email	Tel.
Operations (1)			
Operations (2)			
Technical (1)			
Technical (2)			
Financial			

Section C - Business Information

Business Nature		Target Customer	
Products and Services			
Current Online Payment Provider / Bank			
Past Online Payment Provider / Bank			
Annual Sales Volume for Past 2 Years:	Last Year	Year Before Last Year	
MYR			
Initial Source of Wealth	<input type="checkbox"/> Active Wealth / Investments <input type="checkbox"/> Income – Business <input type="checkbox"/> Business Ownership <input type="checkbox"/> Income – Salary <input type="checkbox"/> Development / Investments <input type="checkbox"/> Other (please specify)		
Ongoing Source of Funds			
Country(ies) / Region(s) in which the initial source of wealth was attained			
Country(ies) / Region(s) in which the ongoing source of wealth was attained			

Section D - Online Business		If for retail business, no need to fill in this section		
Courier / Delivery Provider				
Customer Service Hotline		Fulfillment Cycle Time		Days
Any Returns and Refunds Policy		<input type="checkbox"/> Yes <input type="checkbox"/> No		Receipt <input type="checkbox"/> Yes <input type="checkbox"/> No
Average Transaction Amount		MYR	USD	
Minimum Transaction Amount		MYR	USD	
Maximum Transaction Amount		MYR	USD	
Forecast Monthly Sales		After 3 Months	After 6 Months	After 1 Year
- No. of Transaction				
- Sales Volume		MYR		
Section E – eCommerce Service Plan		If for retail business, no need to fill in this section		
PayDollar eCommerce Service Plan				
<input type="checkbox"/> Premier Plan				
<input type="checkbox"/> Visa and Mastercard <input type="checkbox"/> American Express <input type="checkbox"/> JCB <input type="checkbox"/> China UnionPay <input type="checkbox"/> FPX <input type="checkbox"/> Atome <input type="checkbox"/> hoolah <input type="checkbox"/> PayPal (Please specify: PayPal Account Email: _____ Currency: _____)				
<input type="checkbox"/> Standard Plan				
<input type="checkbox"/> Scan & Pay from MAE by Maybank2u <input type="checkbox"/> FPX <input type="checkbox"/> Alipay <input type="checkbox"/> Boost™ <input type="checkbox"/> GrabPay <input type="checkbox"/> Touch'n Go <input type="checkbox"/> Samsung Pay <input type="checkbox"/> Grab PayLater (Postpaid) <input type="checkbox"/> Grab PayLater (Instalment)				
Currency <input type="checkbox"/> MYR <input type="checkbox"/> AUD <input type="checkbox"/> DONG <input type="checkbox"/> HKD <input type="checkbox"/> JPY <input type="checkbox"/> MOP <input type="checkbox"/> RMB <input type="checkbox"/> SGD <input type="checkbox"/> THB <input type="checkbox"/> TWD <input type="checkbox"/> USD <input type="checkbox"/> Others _____				
Value Added Payment Solutions				
<input type="checkbox"/> AppPay <input type="checkbox"/> Batch Payment <input type="checkbox"/> Direct Payment Link with e-Invoice <input type="checkbox"/> e-Voucher <input type="checkbox"/> Member Payment / Tokenization Service <input type="checkbox"/> Online Card Promotion Service <input type="checkbox"/> Customized Payment Page <input type="checkbox"/> Instalment Payment Plan <input type="checkbox"/> Schedule / Recurring Payment				
Type of Shopping Cart				
<input type="checkbox"/> Checkfront <input type="checkbox"/> Drupal <input type="checkbox"/> Magento <input type="checkbox"/> OpenCart <input type="checkbox"/> Shopify <input type="checkbox"/> WooCommerce				

Section F - Retail Service Plans		For eCommerce – No need to fill in this section	
PayDollar Retail Service Plans			
Service Plan	<input type="checkbox"/> Visa and Mastercard		
	<input type="checkbox"/> Boost™		
	<input type="checkbox"/> GrabPay		
	<input type="checkbox"/> Others _____		
Currency	MYR		
No. of Smart POS devices required?			
Merchant Profile			
How many days will it take for products to reach customers upon payment?	0 Days		%
	7 Days		%
	8-14 Days		%
	15-30 Days		%
	> 30 Days		%
Are your customers required to leave deposit?	<input type="checkbox"/> Yes <input type="checkbox"/> No		
	If yes, what % of transaction required to leave deposit?		%
Do any of your transactions involve automatic renewals or recurring transactions?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A		
Any refund policy?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A		
	If yes, how long will it take to refund to the customer?		Days
Currently accept credit cards?	<input type="checkbox"/> Yes <input type="checkbox"/> No		
	If yes, please provide		
	The name of Processor		
	The merchant no. of the Processor		

Merchant Business Declaration

Part I: Merchant Business Nature	Agree	Disagree
a) Whenever there is any change in the business nature or goods and services sold, which is different from the information as stated on this PayDollar Payment Service Application Form, I will notify AsiaPay of the change at the earliest.	<input type="checkbox"/>	<input type="checkbox"/>
b) Do not participate in any of the restricted services i.e. products or services that constitute, relate to or are ancillary to, in whole or in part of:		
i. Pornographic or illicit material or activities of any type;	<input type="checkbox"/>	<input type="checkbox"/>
ii. Escort services;	<input type="checkbox"/>	<input type="checkbox"/>
iii. Gambling operations, including “virtual casinos”;	<input type="checkbox"/>	<input type="checkbox"/>
iv. Engaging in “receipt of payment in advance” operation module (e.g. pre-paid vouchers; beauty coupons; ticketing) – *Subject to bank’s approval*;	<input type="checkbox"/>	<input type="checkbox"/>
v. Pyramid selling or multi-levels commission earning structure;	<input type="checkbox"/>	<input type="checkbox"/>
vi. Goods, products, services or distributions prohibited by any applicable law or under the rules; regulations or directives of any Card Association;	<input type="checkbox"/>	<input type="checkbox"/>

vii. Fake or counterfeit product;	<input type="checkbox"/>	<input type="checkbox"/>
viii. Infringe of any intellectual property rights (e.g. copyright; trademark; design; symbol);	<input type="checkbox"/>	<input type="checkbox"/>
ix. Illegal sale of prescription drugs;	<input type="checkbox"/>	<input type="checkbox"/>
x. Illegal sale of tobacco products;	<input type="checkbox"/>	<input type="checkbox"/>
xi. Sale of modification chips, government forms, & fake IDs;	<input type="checkbox"/>	<input type="checkbox"/>
xii. Sale of K2 (spice), salvia, & other synthetic stimulants (ex: bath salts).	<input type="checkbox"/>	<input type="checkbox"/>
c) In regards to any “group-buying” applications, only physical products are allowed while cash coupons are subject to bank’s approval.	<input type="checkbox"/>	<input type="checkbox"/>
Part II: Merchant Website / Retail Address	Agree	Disagree
Whenever there is any change in the merchant website url or retail address, which is different from the registered url or retail address as stated on this PayDollar Payment Service Application Form, I will notify AsiaPay of the change at the earliest.	<input type="checkbox"/>	<input type="checkbox"/>
The PayDollar account and payment service Include the EFT-POS Terminal (if applicable) is strictly fined to the company use & do not share them with any third party for any payment processing.	<input type="checkbox"/>	<input type="checkbox"/>

Please return us the application form with the following documents by fax at **+603 2181 4168** or email at **sales@asiapay.com.my**

1. Copy of the MYID / passport and address proof (latest 3 months) of the applicant;
2. Copy of the business registration;
3. Copy of the certificate of incorporation (for Sdn Bhd);
4. Copy of the corporate account bank statement (either 1 within 3 months);
5. For Sdn Bhd with more than 2 directors, minimum 2 director's MYID or passport and address proof is needed (latest 3 months). For shareholders with above 25% shares, the above documents are needed as well.

Website Content Checklist

1. Accessible webpage url and shopping cart (No redirection of website);
2. Company information, product / service description with transaction currency, Payment options;
3. Terms & Conditions, Refund Policy, Delivery Policy, Data Privacy Policy (e.g. cookies);
4. Contact information (e.g. company address, service hotline, email) ;
5. Security capabilities (e.g. SSL Certificate) ;
6. Valid ownership of the domain, updated domain name registration (e.g. Whois);
7. Export restrictions (if applicable);
8. Alexa site traffic review (if applicable) / website comments.

Part III: Declaration by Applicant

In the event that if you are suspected and / or discovered to have violated the above conditions, an immediate action shall be taken by AsiaPay as follows:

- a) AsiaPay (M) Sdn Bhd reserves the rights to:
 - Suspend or terminate your merchant account service at any time without further prior notice; Withhold any payment settlement for setting-off any potential fines and penalty imposed by Card Associations.
- b) Subject to the violation due to Compliance concern for breach of the above clause(s) committed by your company,
 - AsiaPay shall make you liable and or responsible for any fines and penalties imposed from Card Associations but it is subject to their charges scheme with at least a minimum amount of USD50,000;
 - Your company name and name of all directors shall also be sent to the global "Watch-out list" for monitoring by Card Associations.

I hereby confirm that the information provided in this PayDollar Payment Service Application Form is complete and accurate in all respects. I further hereby undertake and covenant with AsiaPay to notify you in writing forthwith of any material(s) change to that information. You are authorized to conduct a cross check to verify the information accuracy from time to time. All actions taken by AsiaPay in accordance with such laws, rules, regulations, directions, customs, and usages are under Malaysian Law & Jurisdiction & shall also be lastly binding on us. I hereby give consent and authorize to disclose above information to any related banks, financial institutions and related companies.

- By checking this box, I, the undersigned hereby consent AsiaPay (M) Sdn Bhd (Business Registration No. 888773-K) to conduct credit and background search from business reporting agencies in respect to my company application for AsiaPay payment gateway services.

Personal Information Collection Statement

We are committed to protect your personal data (the "Data"). This Personal Information Collection Statement is to notify you of certain matter on or before collecting Data from you in compliance with the Personal Data Protection Act of Malaysia. We limit the collection and use of the Data to the specific information we need to administer our business and provide highest quality services to you.

We may use the Data for one or more of the following purposes:

1. For application, creation, operation and administration of accounts and records for merchants;
2. For statistics, communication, marketing, promotional, customer relationship management, public relations and / or direct marketing purposes;
3. For identification and verification purposes;

- By checking this box, I do not wish AsiaPay to use my personal data in direct marketing

Applicant Signature & Company Stamp

Name _____

Designation _____

Date (dd/mm/yyyy) _____

Application is subject to the approval by the banks and AsiaPay (M) Sdn Bhd